

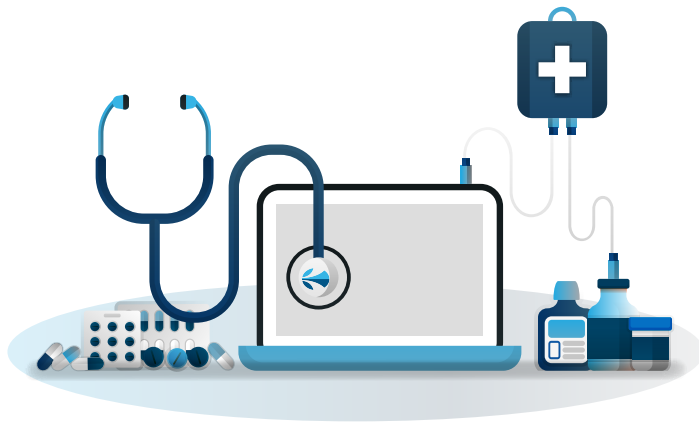
We care for your data. You care for your patients.

IT Services for Healthcare Providers

Compliance & Regulatory Support. Our team of engineers will assist your organization with compliance and regulatory requirements related to your patient's privacy and digital health information.

Cloud Migration & Support Services. Healthcare providers can access a more secure, compliant environment through our data center and hybrid cloud solutions. Protect your patient's critical health care data and meet regulatory compliance standards. Our data center is HIPAA compliant and is SOC 2 Type 2 certified.

Service Desk. Gain access to our IT infrastructure 24x7x365. Our team of professionals will always be available to answer, resolve and route end-user support needs. Our Service Desk solution is also customizable to include a combination of Tier 1,2 or 3 tickets.



HIPPA Security Risk Assessment (SRA). The HIPPA Security Rule requires healthcare organizations to perform an annual Security Risk Assessment (SRA) to assess potential risk to ePHI. Our team continually seeks to incorporate current cybersecurity best practices so your organization can feel confident that ePHI is secure and properly documented.

Improve Multi-Location Support. Healthcare practices with multiple locations require a network solution that ensures interoperability between different offices. Our team will help consolidate systems to ensure your technology stack is secure and all information is accessible through a centralized data system.

Dynamic Quest's HIPAA/HITECH Auditing & Compliance Support

HIPAA/HITECH outlines specific auditing requirements healthcare organizations must comply with, as well as penalties for organizations whose information security systems are not in compliance with its standards.

Working with a managed IT service provider that understands these audit requirements is critical. Dynamic Quest's information systems provide protocols and controls to help keep Electronic Protected Health Information (ePHI) secure.

Dynamic Quest will perform an assessment of potential risks to the integrity, accessibility, and confidentiality of ePHI that your company collects against the standards set by HIPAA/HITECH. Our team will work alongside you to ensure you have a secure technology environment.



Overview of Managed Services

With your technology optimized, you can focus on your business. Having the confidence of knowing that you're getting the most out of your investment in technology, you can spend your time meeting your business objectives.

Basic Managed IT Services - This economical option monitors your servers and workstations, applies antivirus protection, remotely applies patches and updates and flags issues that arise.

Managed IT Services - Everything you need to run your business from proactive maintenance to 24x7x365 Help Desk support. Your vCIO will provide ongoing analysis and work with you on a strategic technology plan.

Managed IT Services + IT Projects - Under this all-inclusive plan you will receive comprehensive IT support, 24/7/365 service desk support and IT project work required to keep your business moving forward.



**24x7x365
Help Desk
Support**



**Preventative
Maintenance
& Monitoring**



Strategic Planning



Security



**Flexible Plans to
Fit Your Needs**



**Technology
Budgeting**

Dynamic Quest Managed IT Services include:

OVERALL CARE

- Periodic review of strategic plans
- Monthly ticket and open action item reports
- 24x7x365 Help Desk support
- Unlimited phone support
- Hardware acquisition through preferred partners
- Security scan

SERVER CARE

- Backup monitoring
- Service availability monitoring
- Anti-virus and anti-spyware management
- Patch management
- Operating system support
- Server troubleshooting

SECURITY ESSENTIALS

- Advanced Malware Detection and Prevention
- Email Defense Spam Filtering
- Cloud Based DNS Filtering
- Security Awareness Training Foundation Edition
- Dark Web Monitoring
- Anti-Virus and Anti-Spyware Management

NETWORK CARE

- Network monitoring and management
- Firewall management
- SAN management
- DNS and web hosting liaison
- Network performance tuning

WORKSTATION CARE

- Desktop optimization
- Anti-virus and anti-spyware management
- VPN client management
- Workstation troubleshooting
- Microsoft Office support

Call us today to find out more.

Main: 833.437.8378