

Unparalleled peace of mind at a fixed cost that fits any budget.

Keeping your company at the forefront of technology gives you a competitive edge. Proper IT management is vital to keep you moving forward. Ever changing technology and the demand to adapt to new IT trends represents considerable investment in time and dedicated IT resources.

Focus on what you do best. Whether you have a full IT staff, a partial staff or no technology resources at all, Dynamic Quest has the capacity and knowledge to fill the gaps. When your IT is properly managed, you can serve your organization and customers more effectively. Conversely, improper IT management results in costly downtime, revenue draining productivity loss and dangerous security exposures.

Managed security. At Dynamic Quest, we use multiple strategies to minimize your security risk and maintain the integrity of your network, software, and data at all times.

Runaway complexity and costs drive IT outsourcing:

71%

SMBs that are outsourcing their IT needs to a managed service provider (MSP)
—MSPmentor

67%

SMBs that rely on MSPs so they can focus solely on running a profitable business
—Hurwitz and Associates

93%

Businesses that file for bankruptcy after losing data for 10 or more days.
—National Archive of Records in D.C

100

Billion devices will be connected to the internet by 2025, exponentially increasing demand for MSPs to back up growing companies.
—IHS

Take advantage of Dynamic Quest's customized IT management support

Proven stability through proactive monitoring.

Dynamic Quest keeps your network running at all times, fine tunes your performance and improves productivity.

Preventative maintenance.

Our maintenance strategy reduces downtime through detection, prevention and automatic upgrades.

Around the clock support.

Day or night, weekdays and weekends – we're always here to immediately respond when you need us most.

Strategic planning and review.

Dynamic Quest works with you to align with your business needs.

Vast team of experts.

Benefit from decades of combined expertise without incurring the costs of hiring any specialists yourself.

Hardened data center.

Utilize our local data center for data backup, disaster recovery and remote operations.

Overview of Managed Services

With your technology optimized, you can focus on your business. Having the confidence of knowing that you're getting the most out of your investment in technology, you can spend your time meeting your business objectives.

Basic Managed IT Services - This economical option monitors your servers and workstations, applies antivirus protection, remotely applies patches and updates and flags issues that arise.

Managed IT Services – Everything you need to run your business from proactive maintenance to 24x7x365 Help Desk support. Your vCIO will provide ongoing analysis and work with you on a strategic technology plan.

Managed IT Services + IT Projects - Under this all-inclusive plan you will receive comprehensive IT support, 24/7/365 service desk support and IT project work required to keep your business moving forward.



**24x7x365
Help Desk
Support**



**Preventative
Maintenance
& Monitoring**



Strategic Planning



Security



**Flexible Plans to
Fit Your Needs**



**Technology
Budgeting**

Dynamic Quest Managed IT Services include:

OVERALL CARE

- Periodic review of strategic plans
- Monthly ticket and open action item reports
- 24x7x365 Help Desk support
- Unlimited phone support
- Hardware acquisition through preferred partners
- Security scan

SERVER CARE

- Backup monitoring
- Service availability monitoring
- Anti-virus and anti-spyware management
- Patch management
- Operating system support
- Server troubleshooting

SECURITY ESSENTIALS

- Advanced Malware Detection and Prevention
- Email Defense Spam Filtering
- Cloud Based DNS Filtering
- Security Awareness Training Foundation Edition
- Dark Web Monitoring
- Anti-Virus and Anti-Spyware Management

NETWORK CARE

- Network monitoring and management
- Firewall management
- SAN management
- DNS and web hosting liaison
- Network performance tuning

WORKSTATION CARE

- Desktop optimization
- Anti-virus and anti-spyware management
- VPN client management
- Workstation troubleshooting
- Microsoft Office support

Call us today to find out more.

Main: 833.437.8378